



Mobile Driver's License (mDL) issuer solutions for every step of your journey

UL can help set up your mobile driver's licenses (mDL) with our issuer solutions. Whether you are preparing a vendor selection process or you're looking at setting up a certification program, we possess the knowledge and expertise you need to launch your program, while reducing costly delays.

Decision making stage

Strategic workshop

Strengthen security and plan ahead through a strategic workshop hosted by our experts, you can learn about the ins and outs of a mDL ecosystem, including technical knowledge and standards, or the implications that mDLs may have for your organization. Find out what steps your company needs to take to implement security and interoperability for your mDL offering by working with our experts.



Business decisions

While creating an mDL ecosystem, you need to understand the required complex and interconnected decisions in order to meet your Organization's goals. Our mDL professionals guide you and your stakeholders through the process and the key decisions that need to be made along the way. We will help you look at the future of the mDL ecosystem in your state or country and how the mDL could impact internal systems and processes.



Overall program services

Program road map definition

Increase speed to market by receiving specialized information from our specialists as they look at the future of your mDL program and evaluate pain points and other issues that may occur throughout implementation. Avoid uncertainty by finding out what's next so that you can make medium- and long-term decisions with confidence.



Design stage

Technical training

Do you need answers about security, cryptography, authentication or identity management in order to strengthen security? Speak to one of our experts for the information you need to integrate your mDL solution with existing systems.



Ecosystem design

Gain valuable industry insight by working with us so we can help you make crucial decisions, such as what form of ecosystem and what characteristics the system will use, by speaking to our knowledgeable staff about the implications of different security implementations and operations. Find out which ecosystem design and features are right for you and your business by relying on our knowledge and expertise.



Requirements definition

Are you worried that multiple stakeholders will ultimately lead to ambiguous, conflicting and incomplete requirements? Work with us for your peace of mind. Our experts will gather, define and write the functional and non-functional mDL requirements for documentation, development work and process (re) engineering.



Vendor selection process

Avoid costly delays and setbacks caused by security issues and delayed technology adoption by working with us as part of your vendor selection process. Receive advice from our mDL industry leaders on how to define and write the security evaluation process for your mDL system, helping demonstrate compliance to the payment network security requirements.



Implementation stage

Vendor acceptance testing

Enhance quality through our vendor acceptance testing service. We can help make sure a procured solution meets all your requirements through our independent, third-party testing services. We can provide quality assurance services to help each deliverable meet procurement requirements and standards.



Certification program and test lab setup

Our knowledge of testing and certification allows us to set up a certification program and test lab to help you continuously test and certify the participants of the open mDL ecosystem to help ensure persistent interoperability, even when devices or software change, in turn helping you deliver quality and performance to your customers.



Business process (re) engineering

Do you need to make certain your business processes work with mDL issuance? If so, we can work through and re-engineer any processes, including enrollment, risk management, fraud detection and resolution, customer service, etc., to make sure your business processes work for the purpose of mDL issuance.



Testing and certification stage

Functional and interoperability testing

Our helpful personnel can help you confirm compliance and test to see that your mDL works both inside and outside of the targeted state and country. By testing the mDL to ISO/IEC 18013-5 standard, you can have confidence that your mDL will be interoperable globally.



Security evaluation

Retain trust and confidence in your brand by evaluating your mDL for security concerns. By making sure your apps pass the latest security standards and best practices, your users will be able to trust that their personal information won't be stolen or hacked when using your service.



Test laboratory operations

You can help confirm interoperability, quality and performance by collaborating with us on your test laboratory operations. Our experts will operate the local test laboratory, helping ensure persistent interoperability in an open ecosystem, even when devices or software change.



For more information, visit [UL.com/mDLinfo](https://www.ul.com/mDLinfo).

To speak to an expert about your mDL implementation, visit [IMS.UL.com/mDLinfo](https://www.ims.ul.com/mDLinfo).



Empowering Trust[®]